Software is

(1) instructions (computer programs) that when executed provide desired function and performance
(2) data structures that enable the programs to adequately manipulate information
(3) documents that describe the operation and use of the programs

(Pressman, R. Software Engineering: A practitioner’s approach, Fifth Edition)

(Software Engineering is) the establishment and use of sound engineering principles in order to obtain economically software that is reliable and works efficiently on real machines

(Fritz Bauer, NATO conference, 1969)

Software Engineering: (1) The application of a systematic, disciplined, quantifiable approach to the development, operation, and maintenance of software, that is, the application of engineering to software. (2) The study of approaches as in (1)

(IEEE)

Software Related Problems

(1) Systems delivered have errors
(2) Systems delivered do not meet user requirements
(3) Systems are not delivered on time
(4) Systems cost much more to develop and maintain than estimated
(5) Maintenance is difficult